



A STUDY ON FACTORS THAT AFFECT AN EMPLOYEES' JOB SATISFACTION IN AN ORGANIZATION

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**BACHELOR OF BUSINESS ADMINISTRATION (HONS)
IN HUMAN RESOURCE MANAGEMENT
FACULTY OF BUSINESS MANAGEMENT
UNIVERSITI TEKNOLOGI MARA
KAMPUS BANDARAYA MELAKA**

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“DECLARATION OF ORIGINAL WORK”

We, Maisarah Binti Mohd Zulkiflee (IC Number: 910907-01-6784) and Nurul Zayani Binti Aziz (IC Number: 910403-10-5126) hereby declare that:

- This work has not previously been accepted in substance for any degree locally or overseas and is not being concurrently submitted for this degree or any other degrees.
- This project paper is the result of our independent work and investigation except where otherwise stated.
- All extract have been distinguish by quotation marks and sources of our information have been specifically acknowledge.

Signature: _____

Date: _____

LETTER OF TRANSMITTAL

02 JULY 2014

The Head of Program

Bachelor of Business Administration (Hons)

Human Resource Management

Faculty of Business Management

Universiti Teknologi MARA

Kampus Bandaraya Melaka

Dear Sir / Madam,

SUBMISSION OF PROJECT PAPER

Attached is the project paper titled “FACTORS THAT AFFECT AN EMPLOYEES’ JOB SATISFACTION IN AN ORGANIZATION” to fulfill the requirement as needed by the Faculty of Business Management, Universiti Teknologi MARA.

Thank You.

Yours sincerely,

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ABSTRACT

The study was conducted in order to find out the significant relationship between the independent variables with the dependent variable. The dependent variable is job satisfaction among employees in an organization. The independent variables in this study are pay and benefits and work environment. The results of the findings were interpreted using Reliability Test, Frequency Distribution, Descriptive Statistics and Pearson's Correlation Coefficient. The population of the study referred to 285 employees in CTRM AC Sdn. Bhd. From the population, the sample size that had been selected is 164 employees in Value Stream 4 (VS 4) of Quality Control Department. This study sampling design is used probability sampling method which is simple random sampling as the sampling technique.

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